

主办单位 Organiser :



“卓越客户服务与损害管制” 培训课程

Training Course on “Executing Customer Service Excellence & Handling Damage Controls”

日期 Date : 2017 年 7 月 25 日 (星期二) 25th July 2017 (Tuesday)
时间 Time : 9.00 a.m. – 5.00 p.m.
地点 Venue : 中华总商会大厦 1 楼研讨室 1st Floor, Wisma Chinese Chamber
媒介语 Medium : 英文 English
主讲人 Facilitator : 宋静露小姐 Ms. Jean Soong
收费 Fee : RM480.00 / pax (include refreshments, lunch, notes & 6% GST)

暂定节目表 Tentative Programme

Table with 2 columns: Time and Description. Rows include registration, Module 1 (Customer Service), lunch, Module 2 (Handling Difficult Customers), refreshment, Module 3 (Managing & Responding to Damage Control Service Situations), and end of program.

报名表格 Registration Form

Form fields for registration: Company Name, Address, GST No., Membership No., Tel, Fax, E-mail, Name & Designation, and Registration No. of PSMB.

请传真表格及汇款单至 [户口名称 A/C Name : KLSCCCI] :

Kindly fax /email the duly completed form and bank in slip to :

KLSCCCI , 7th Floor, Wisma Chinese Chamber, 258, Jalan Ampang, 50450 Kuala Lumpur.

Tel : 03-4253 2135 ; Fax : 03-4253 2524 / 0; Email: inquiry@chinesechamber.org.my

户口号码 Account Number : 马来亚银行 Maybank 0140-1133-0950

GST No : 000795279360